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17 December 2018

**Freedom of Information Request – Ref: FOI 257-1819**

Thank you for your recent Freedom of Information request about e-rostering. Please find the Trust's response attached.

Yours sincerely,

*Lisa Evans*

**LISA EVANS**  
**Information Governance Officer**  
**2gether NHS Foundation Trust**

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.

## Rostering FOI

Please provide the information below, if it is not possible to provide the information requested due to the information exceeding the cost of compliance limited identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the act, as to how I can refine my request.

Please provide information on the following roosting suppliers currently implemented at your organisation	Nursing and HCAs	Medical & Dental	AHPs	Scientific	Estates and Facilities	Admin & Clerical
Rostering Supplier	SoftCat					
Contract Start Date	30/11/2016					
Contract End Date	30/11/2019					
Annual Cost 17/18	£47,417					
What framework was used to procure the supplier?	HTE-Q1525-2 (lot 2 - Software)					
What is the exit cost for leaving the framework the supplier was contracted from?	0					
What percentage of workforce are rostered on the system?	28% (611 staff out of 2184 substantive staff)					
Can staff self-roster on your platform?	No					
What percentage of rostered shifts are self-rostered?	Managers roster their units - there is no self-rostering.					
Is the rostering system hosted: 1. On-premise 2. Supplier private cloud 3. Microsoft Azure 4. AWS (Amazon Web Services)	Supplier private cloud					
Does the rostering system have an open API?	No					
If yes to the above question, is it a bi-directional (two-way) interface?						
What other 3rd party systems does the rostering application currently integrate to?						
Does the rostering system integrate to ESR?	Currently being implemented. Will be in place in January 2019					
Are API's offered as part of the standard service/solution with your 3rd party provider or are these an additional fee?						
If API's are an additional cost, what is the annual cost for API's from your rostering supplier?						

Please answer the following questions on effective rostering/optimisation?	Response
Do you use a rostering management information tool to ensure you are rostering effectively?	We use a roster review template taken from an NHS E-Rostering project we were part of in 2017.
If yes, who is the supplier?	N/A
What is the contract start date?	N/A
What is the contract end date?	N/A
What is the annual cost 17/18 for this service?	N/A